

How many languages do you speak !!!

(Italian, French, Spanish, Netherlands, Finnish, Danish, Swedish, Norwegian, Hungarian, Russian, Polish etc.)

For our customer IBM in Erfurt / Germany we are looking for Customer Service Agents (m/f) with German, English, Spanish and Portuguese (all other language are welcome).

Your Tasks:

- You support international clients of IBM from commercial and administrative companies via telephone and email.
- The qualification, documentation and transfer of customer incidents is in your responsibility. You are in a qualified dialogue with the end user to analyze incidents and isolate errors.
- Initial support of hardware incidents is part of your duty.
- With the help of a knowledgebase and special tools you'll solve or isolate incidents.

Your Profile:

- You have practical skills of Microsoft Windows XP and Microsoft Office (mainly Word, Excel, Powerpoint, Outlook and Exchange).
- You are a very communicative person, who loves to work in an international team.
- Shifts are welcome for you.

Your Perspectives:

We offer you a long-term position at IBM. You'll have the chance to apply your language skills in an international work environment. We help you to get started in Germany (free accommodation for the first 2 to 4 weeks and we help you with the foreigner office). Additionally, we offer you the possibility to educate your self with our Career up-program.

PLEASE NOTE: If you come from the new-EU countries or from a non-EU country, you need to be in possession of a valid residence and working permit for Germany!

We are looking forward to hearing from you!

Your contact:

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